

Processing passports is costly both due to supplies, procedures, and manpower.

Of the 31 Surveyed:

2 have suspended processing passports

1 surviving (next nearest processing center is 65 miles away)

2 have no problem

1 does not process

1 discontinued processing

24 will continue

9 are the only source available within 60 mile radius

9 have other areas within, mainly USPS via appointment

RECOMMENDATIONS:

Increase the fee to \$35

Charge for expedited filing fee

Charge a mailing fee \$2- \$5

Have individuals mail their packet and therefore be responsible

CUSTOMER SERVICE is the reason
offices will continue to process passports